200 High Street
Kew 3101 VIC
www.shoesofkew.com.au
info@shoesofkew.com.au
03 9855 2287

SHOES OF KEW EXCHANGE AND RETURNS FORM

Date:_____

Customer Name:_____

Email:_____

Address:_____

_____

Please Tick one

☐ Store Credit

☐ Refund

☐ Exchange

Please fill out exchange form below

Please print details of the items being returned

Shoe Style Name	Colour	Size	Qty

REASON (please circle one)

1. Incorrect Size
2. Too Narrow
3. Too Wide
4. Marked or Faulty
5. Other Reason (please specify);

_____

EXCHANGES ONLY- Please let us know what items you would like instead

Shoe Style Name	Colour	Size	Qty

TERMS AND CONDITIONS

Return and Exchange Policy

Exchanges and returns are accepted within 30 days of receiving your order, for items that are not worn and returned in their original packaging.

Refunds will be processed through the original payment. Exchanges for shoes that are greater in value will be invoiced a further payment whereas shoesthat are lesser in value will be refunded through originalpayment.

All Returns and Exchanges must be posted back to us at your local Post Office over the counter with a tracking number.

You will be given a lodgment receipt which allows track ability. This is to ensure safe arrival of Returns/Exchanges.

DO NOT post Returns/Exchanges in the Red or Yellow street posting box or inside the Australia Post Drop box - STRICTLY OVER THE COUNTER.

NEED MORE INFORMATION? Visit: https://www.shoesofkew.com.au/customer-care.php